



**Directory of Agencies Providing Information on
Damp and Mould to the Public**

A list of information sources by country

Edition 2 – October, 2009

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Health and Environment Alliance. 28 Boulevard Charlemagne, B-1000, Brussels, Belgium. Websites: www.env-health.org, www.knowyourairforhealth.eu, www.chemicalshealthmonitor.org

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In Europe, an estimated 10-50% of the indoor environments where human beings live, work and play are damp. Excessive dampness, moisture and condensation are a threat to health. Mould produces allergens, which can cause allergic reactions, irritants, and in some cases, potentially toxic substances.

However, WHO has shown that remedial action works. Research shows that people living in well-insulated accommodation are less likely to visit their doctor or be admitted to hospital respiratory conditions than those living in damp homes.

This directory was compiled by HEAL based on a grant by the World Health Organisation (WHO) European Centre for Environment and Health to help individuals find out more about indoor air quality and its impact on health. We aim to provide at least one information source for each member state of the WHO Regional Office for Europe.

The directory provides comprehensive coverage of national agencies, institutions and NGOs active in advising and informing the public on questions of damp and mould prevention as well as remediation in Europe. These agencies should also be able to help you with technical or legal questions. If a local certification schemes exist, they may also be able to provide you with a list of contractors recommended under this scheme.

The contacts within the directory have been compiled from two sources:

- ▶ Responses to a questionnaire disseminated by HEAL to WHO and HEAL's own international networks of organisations, governments and experts.
- ▶ A series of comprehensive internet searches of where consumers can seek advice at the EU, national and local level.

To insure accuracy, the questionnaire was developed and reviewed by technical experts from WHO and HEAL. The institutions listed in this directory are only a selection of those identified.

Interested agencies, institutions and NGOs providing public support in the field of damp and mould for the countries of the WHO Regional Office for Europe are invited to send to us their information using a short questionnaire that can be found on the HEAL website <http://www.env-health.org/a/3226>. The questionnaire is available in English and Russian. Please note that commercial damp and mould services will not be listed.

The regularly updated list of agencies and institutions is available on the HEAL website - www.env-health.org/dampandmould A new edition of this brochure as pdf document may also be produced in regular time intervals.

List of countries

| | |
|-----------------------------|----|
| Albania..... | 6 |
| Andorra..... | 6 |
| Armenia | 6 |
| Austria | 7 |
| Azerbaijan..... | 7 |
| Belarus..... | 7 |
| Belgium..... | 8 |
| Bulgaria | 10 |
| Czech Republic | 11 |
| Finland | 11 |
| France | 12 |
| Germany | 12 |
| Ireland..... | 14 |
| Israel | 15 |
| Italy..... | 15 |
| Latvia | 16 |
| Lithuania..... | 16 |
| Luxembourg | 16 |
| Malta..... | 18 |
| Poland..... | 18 |
| Portugal | 19 |
| Republic of Cyprus..... | 20 |
| Republic of Macedonia | 20 |
| Slovakia | 21 |
| Sweden | 22 |
| The Netherlands | 23 |
| The United Kingdom | 25 |

Albania

Albanian Consumers Association

Type of organisation: Consumers' association.

Address: Rruga e Kavajes Nr. 67/ 1 Ap. 7, Tirana 1507, Albania.

Email: islamcani_aca@yahoo.com

Website: <http://www.konsumatorishqiptar.org>

Areas of Activity: Healthy residential life in general; Legal conflicts/ court cases.

Settings for information provision: Households, School and day care; Residential care; Public buildings.

Communications tools: Website information.

Andorra

Association de Consumidors I Usuaris d'Andorra

Type of organisation: National agency.

Address: Placeta Monjo 2, Baixos, AD 500 Andorra la Valla, Andorra.

Email: acu@andorra.ad

Website: <http://www.acu.ad/>

Armenia

“Protection of Consumers’ Rights”

Type of organisation: Nongovernmental organisation (NGO)

Address: Hanrapetutyán 76/1, apartment 28. Yerevan 0001, Republic of Armenia

Email: upcr@web.am / abgar@freenet.am

Website: www.consumer.am

Areas of activity: Healthy life in general; Climate change; Consumer rights protection in general; Environmental issues; Energy efficiency; Water supply issues.

Communications tools: Website information; Active dissemination of brochures and materials; Guidance through hot-line; Expert advice in Resource center.

Austria

VKI-Verein für Konsumenteninformation- Consumer Protection Association

Type of organisation: Consumers' association.

Address: Mariahilfer Str.81, A - 1061 Wien, Austria.

Email: konsument@vki.or.at

Website: Internet Web Site: <http://www.konsument.at/konsument/>

Mietervereinigung Österreichs Landesorganisation Wien

Type of organisation: Tenants' association.

Address: Reichsratsstrasse 15, A-1010 Wien, Austria.

Email: zentrale@mietervereinigung.at

Website: www.mietervereinigung.at

Azerbaijan

Independent Consumers Union

Type of organisation: Consumers' association.

Address: 201 S. Rahimov str. room 10, Az-1010, Baku, Azerbaijan.

Email: eyub@consumer.baku.az

Website: <http://www.consumer-aib.com/en>

Areas of Activity: Healthy residential life in general.

Communications tools: Website information.

Belarus

The Belarusian State Association of Consumer Service Organizations (the "Belbyt" State Association)

Type of organisation: National agency.

Address: 16 Levkov Str, Minsk, 220007, Belarus.

Email: mintorgb@mail.belpak.by

Website: Specific to damp and mould -
http://www.mintorg.gov.by/index.php?option=com_content&task=view&id=170&Itemid=180

Belgium

Environment, Nature and Energy Department (LNE) State Environmental Health Centre (under the Ministry of Health)

Type of organisation: National agency.

Address: Koning Albert II-laan 20 bus 8, 1000 Brussels, Belgium.

Email: lucht.hinder.gezondheid@lne.vlaanderen.be

Website: <http://www.lne.be/en/environment-and-health>

Areas of Activity: Ventilation behaviour; Indoor air quality in general.

Settings for information provision: Households; Schools & day care.

Communications tools: Website information; Active dissemination of brochures and material.

SAMI de la Province de Liege

Type of organisation: Government agency.

Address: 13 Boulevard de la Constitutoin, 4020 Liege, Belgium.

Email: sami@provincedeliege.be

Website: <http://www.provincedeliege.be/portail/>

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general.

Settings for information provision: Households.

Communications tools: Public campaigns in the media; Active dissemination of brochures and material; Guidance through telephone advice services; home visits and inspection services.

Hainaut Vigilance Sanaire (Institute) and Hygiene Publique in Hainaut (NGO)

Type of organisation: Research institute.

Address: Boulevard Saintelette 55 B, 7000 Mons, Belgium.

Email: marc.roger@hainaut.be

Website: Specific to damp and mould -

www.hainaut.be/template/hainaut_stat.asp?page=/leguide/environment&navcont=1,26,230

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour ; Damp prevention; Mould prevention; Practical / structural remediation; Indoor air quality in general.

Settings for information provision: Households, Schools and day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Public campaigns in the media; Active dissemination of brochures and material; Guidance through telephone advice services; Home visits and inspection services; Services are also available English and French.

CRIPi (Cellule Regional d'Intervention en Pollution Interieure) - Green Ambulance (part of Brussels Environment BIME)

Type of organisation: Research institute.

Address: Gulledelle 100, Brussels 1200, Belgium.

Email: cripi@ibgebim.be

Website: www.indoorpol.be

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour ; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general; Other - support of medical diagnosis.

Settings for information provision: Schools and day care; Other - any occupant of any residential building (owners and tenants).

Communications tools: Website information; Public campaigns in the media; Active dissemination of brochures and material; Guidance through telephone advice services; availability of experts for face-to-face discussion; Home visits and inspection services; Services also available in English, Dutch, French, Italian.

Scientific Institute of Public Health FPS

Type of organisation: Research institute.

Address: Juliette Wytsmanstreet 14, Brussels 1050, Belgium.

Email: c.chasseur@iph.fgov.be

Website: www.iph.fgov.be and specific to damp and mould - www.indoorpol.be

Areas of Activity: Ventilation behaviour ; Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households, Schools and day care; Residential care; Public buildings; Offices/ occupational settings; Other - regional health authorities, collaboration with green ambulances.

Communications tools: Website information; Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency; Home visits and inspection services.

SAMI Service d'Analyse des Milieux Interieurs

Type of organisation: Government agency.

Address: Rue Lelievre 6, 5000 Namur, Belgium.

Email: catherine.Keimeul@province.namur.be

Website: www.sami.be

Areas of Activity: Indoor air quality in general.

Settings for information provision: Households.

Communications tools: Home Visits and inspection services.

Medische Milieukundigen

Type of organisation: National agency.

Address: Local divisions throughout Flanders, Belgium

Email: Local divisions - see website information.

Website: <http://www.mmk.be>

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Indoor air quality in general.

Settings for information provision: Households; Schools & day care.

Communications tools: Website information; Active dissemination of brochures and material.

Bulgaria

National Centre of Public Health Protection with the Ministry of Health

Type of organisation: Government ministry.

Address: 15, Ivan Ev.Geshov Blvd, 1341 Sofia, Bulgaria, Bulgaria.

Email: ncphp@ncphp.government.bg

Website: <http://en.ncphp.government.bg>

Czech Republic

National Institute of Public Health

Type of organisation: Institution.

Address: Srobarova 48, Prague 10, 100 42, Czech Republic.

Email: b.kotlik@szu.cz

Website: www.szu.cz and specific to damp and mould - <http://www.szu.cz/tema/zivotni-prostredi/urbanismus-a-bydleni-hygienicke-aspekty>

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Indoor air quality in general.

Settings for information provision: Schools and day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Availability of experts for face-to-face discussion in the agency.

Finland

National Institute for Health and Welfare – Environmental Health Department

Type of organisation: National agency

Address: Neulatiementie 4, P.O.Box 95, 70701 Kuopio, Finland

Website: www.thl.fi and specific to damp and mould -

http://www.ktl.fi/portal/suomi/tietoa_terveydesta/elinymparisto/hometalo_ja_kosteusvaurio

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Indoor air quality in general; Microbial measurements; Visual building investigations

Settings for information provision: Households; Schools & Day Care

Communications tools: Website information

France

Observatoire de la Qualité de l'Air Intérieur

Type of organisation: National agency.

Address: 84, avenue Jean Jaurès – Champs sur Marne, 77447 Marne la Vallée Cedex 2, France.

Email: observatoire@air-interieur.org

Website: <http://www.air-interieur.org>

French Agency for Environmental and Occupational Health and Safety

Type of organisation: National agency

Address: 253 Avenue du General Leclerc, 94701 Maisons-Alfort Cedex, France

Email: remi-poirier@afsset.fr

Website: www.afseet.fr

Communications tools: Website information.

Germany

Landesgesundheitsamt Baden-Württemberg

Type of organisation: Government agency.

Address: Nordbahnhofstraße 135, 70191 Stuttgart, Germany.

Email: abteilung9@rps.bwl.de

Website: <http://www.gesundheitsamt-bw.de>

Areas of Activity: Healthy residential lifestyle in general ; Ventilation behaviour; Mould prevention; Indoor air quality in general.

Settings for information provision: Households; Schools & day care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Active dissemination of brochures and material; Guidance through telephone advice services; Public campaigns in the media.

Federal Environment Agency

Type of organisation: National agency.

Address: Corrensplatz 1, 14195 Berlin, Germany.
Email: regine.szewzyk@uba.de
Website: <http://www.umweltbundesamt.de>

Areas of Activity: Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency, Indoor air quality in general.

Settings for information provision: Households; Schools & day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Active dissemination of brochures and material; Guidance through telephone advice services.

Consumer Protection Agency NRW

Type of organisation: Consumers' association.

Address: Office Bielefeld, Herforder Sh. 33, 33602 Bielefeld, Germany.
Email: bielefeld.umwelt@vz-nrw.de
Website: <http://www.vz-nrw.de>

Areas of Activity: Healthy residential lifestyle in general ; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation ; Structural remediation ; Climate change, thermal comfort and energy efficiency; Indoor air quality in general; Contracting professionals and remediation companies.

Settings for information provision: Households.

Communications tools: Website information; Active dissemination of brochures and material; Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency; Home visits and inspection services; Services are also available in Turkish.

WHO Collaborating Centre for Housing and Health at the State Health Office

Type of organisation: National agency (of the federal state of Baden-Württemberg).

Address: Nordbahnhofstraße 135, D-70191 Stuttgart, Germany.
Email: who.cc@rps.bwl.de
Website: www.whocc-housing-and-health.de;

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general.

Settings for information provision: Households; Schools & day care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Public campaigns in the media; Active dissemination of brochures and material.

Ireland

The Consumers Association of Ireland

Type of organisation: Consumers' association.

Address: 43-44 Chelmsford Road, Ranelagh, Dublin 6, Ireland.

Email: cai@consumerassociation.ie

Website: <http://www.consumerassociation.ie/index.html>

Areas of Activity: Healthy residential life in general; Legal conflicts/ court cases.

Communications tools: Website information.

National Consumer Agency

Type of organisation: National agency.

Address: 4 Harcourt Road, Dublin 2, Ireland.

Email: No Email - 00353 1 402 5500

Website: <http://www.consumerconnect.ie/eng/>

Areas of Activity: Healthy residential life in general.

Communications tools: Website information.

Department of Environment, Heritage and Local Government

Type of organisation: Government ministry.

Address: Custom House, Dublin 1, Ireland.

Email: buildingstandards@environ.ie

Website: www.environ.ie

Areas of Activity: Ventilation behaviour ; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general; Other - outlining minimal statutory performance standards for new buildings; Publish technical guidance documents indicating how compliance with the

building code can be achieved - advice/guidance directed primarily at builders/developers and construction industry professionals.

Settings for information provision: Other - All new buildings and significant renovations to existing buildings.

Communications tools: Website information; Public campaigns in the media; Guidance through telephone advice services.

Israel

Ministry of Environmental Protection

Type of organisation: National agency.

Address: 5 Kanfei Nesharim St., 95464 Jerusalem, Israel.

Email: orna@sviva.gov.il; polao@sviva.gov.il

Website: www.sviva.gov.il

Areas of Activity: Indoor air quality in general.

Settings for information provision: Households; Schools and day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Guidance through telephone advice services.

Italy

Associazione Italiane Pazienti BPCO Onlus

Type of organization: Patient organization.

Address: Via Cassia 605, 00189 Roma, Italy.

Email: franchima@tin.it

Website: www.pazientibpco.it

Areas of Activity: Indoor air quality in general.

Settings for information provision: Households; Public buildings; Offices/ occupational.

Communications tools: Website information; Active dissemination of brochures and material.

Latvia

Latvian National Association for Consumer Protection (LNACP)

Type of organisation: Consumers' association.

Address: 55 Brivibas Street, 2nd entrance, LV-1010 Riga, Latvia.

Email: piaa@delfi.lv

Website: www.pateretaja-celvedis.lv

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households; Schools & day care.

Communications tools: Public campaigns in the media; Guidance through telephone advice services.

Lithuania

State Environmental Health Centre (under the Ministry of Health)

Type of organisation: Government ministry.

Address: Kalvariju g. 153, LT-08221 Vilnius, Lithuania.

Email: viktorija.vasc@gmail.com

Website: <http://vasc.sam.lt>

Areas of Activity: Ventilation behaviour; Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households; Other: general public.

Communications tools: Website information; Active dissemination of brochures and material; Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency; Public campaigns in the media.

Luxembourg

Ministry of Health

Type of organisation: Government ministry.

Address: Route Dيارlon 3, L-8009 Strassen, Luxembourg.

Email: joseph.wampael@ms.etat.lu

Website: <http://www.ms.etat.lu/DIVISIONDELI'INSPECTIONSANITAIRE>

Areas of Activity: Ventilation behaviour; Damp prevention; Mould prevention; indoor air quality.

Settings for information provision: Households; Schools and day care; Residential care; Public buildings.

Communications tools: Guidance through telephone advice services; Home visits and inspection services; Services are also available in Dutch, French and English.

AKUT asbl

Type of organisation: NGO.

Address: 137 rue de Molenbach, Luxembourg, Luxembourg.

Email: info@akut.lu

Website: www.akut.lu

Areas of Activity: Healthy residential lifestyle in general; Mould prevention; Indoor air quality in general; Legal conflicts/ court cases.

Settings for information provision: Households, Schools and day care; Residential care.

Communications tools: Website information; Public campaigns in the media; Active dissemination or brochures and material; availability of experts for face-to-face discussion; Home visits and inspection services; Services also available in English, German, French.

Laboratoire National de Sante

Type of organisation: Research institute.

Address: Rue du Laboratoire 42, L-1911 Luxembourg, Luxembourg.

Email: surveillance.biologique@Ins.etat.lu

Website: www.Ins.public.lu

Areas of Activity: Indoor air quality in general.

Settings for information provision: Households; Schools & day care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Availability of experts for face-to-face discussion in the agency; Home visits and inspection services; Services are also available in German and French.

Dept of Occupational Health& Service of Environmental Medicine

Type of organisation: Research institute.

Email: ralph.baden@ms.etat.lu

Website: No Website information

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Indoor air quality in general; Legal conflicts/ court cases.

Settings for information provision: Households, Schools and day care; Residential care; Public buildings.

Communications tools: Guidance through telephone advice services; Availability of experts for face-to-face discussion; Home visits and inspection services; Services are also in German, French, English.

Malta

Dept for Environmental Health

Type of organisation: Government ministry.

Address: Dept for Environmental Health - public health regulation division, Ministry for Social Policy 37-29, Rue D'Argens, Msida, Malta.

Email: karen.vincenti@gov.mt

Website: www.sahha.gov.uk

Areas of Activity: Climate change, thermal comfort and energy efficiency; Indoor air quality in general.

Settings for information provision: Households, Schools and day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Availability of experts for face-to-face discussion in the agency.

Poland

Institute of Occupational Medicine and Environmental Health

Type of organisation: Research institute.

Address: 12 Koscielna Street, Poland.
Email: sekretariat@imp.sosnowiec.pl
Website: www.imp.sosnowiec.pl

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households; Schools and day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency; Home visits and inspection services; Services are also in Polish and English.

Silesian University of Technology - Dept of Air protection

Type of organisation: Research institute.

Address: 2 Akademika st, 44-100 Gliwice, Poland.
Email: rie2@polsl.pl
Website: <http://dydaktyka.polsl.pl/rie2/default.aspx>

Areas of Activity: Ventilation behaviour ; Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households, Schools and day care; Public buildings.

Communications tools: Active dissemination of brochures and material; Availability of experts for face-to-face discussion; Home visits and inspection services; Services also available in English.

Portugal

Directorate General of Health, Ministry of Health

Type of organisation: Government ministry.

Address: Alameda D. Afonso Henriques 45, 1049-005 Lisbon, Portugal.
Email: claudiaweigert@dgs.pt
Website: www.dgs.pt

Areas of Activity: Healthy residential lifestyle in general ; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general.

National Institute for Health, Environment Health Dept

Type of organisation: Government ministry.

Address: Rua Alexandre Herculano 321, 4000- 055 Porto, Portugal.

Email: joao.teixeira@insa.min-saude.pt

Website: www.insa.pt

Areas of Activity: Healthy residential lifestyle in general; Damp prevention; Mould prevention; Practical / structural remediation; Indoor air quality in general.

Settings for information provision: Households, Schools and day care; Residential care; Public buildings.

Communications tools: Guidance through telephone advice services; Availability of experts for face-to-face discussion; Home visits and inspection services.

Republic of Cyprus

Consumers Union Cyprus

Type of organisation: Consumers' association.

Address: PO Box 16033, CY 2085 Strovolos, Republic of Cyprus.

Email: consumersunion@cytanet.com.cy

Website: www.consumersunion.org.cy

Areas of Activity: Healthy residential lifestyle in general; Climate change, thermal comfort and energy efficiency; Indoor air quality in general; Other - Consumer's rights and interests.

Settings for information provision: Households; Schools and day care; Public buildings.

Communications tools: Website information; Public campaigns in the media; Active dissemination of brochures and material; Guidance through telephone advice services; Services are also available in English and Turkish.

Republic of Macedonia

Institute of Public Health of the Republic of Macedonia

Type of organisation: Research institute.

Address: 50 Divizija 6, 1000 Skopje, Republic of Macedonia.

Email: dgjorgjev@mt.net.mk

Website: www.iph.org.mk

Areas of Activity: Healthy residential life in general; Climate change, thermal comfort and energy efficiency; Other - environmental health risk assessment and communication.

Settings for information provision: Schools and day care; Residential care.

Communications tools: Website information; Public campaigns in the media; Active dissemination of brochures and material; Availability of experts for face-to-face discussion in the agency.

ORT Training for Sustainable Development

Type of organisation: NGO.

Address: Bul. Jane Sandanski 16/47, 1000 Skopje, Republic of Macedonia.

Email: orts@t-home.mk

Website: www.ort.org.mk

Areas of Activity: Healthy residential lifestyle in general; Damp prevention; Climate change, thermal comfort and energy efficiency.

Settings for information provision: Households; Schools and day care; Offices/ occupational settings.

Communications tools: Public campaigns in the media; Active dissemination of brochures and material; Availability of experts for face-to-face discussion in the agency.

Association of Doctors for the Environment (MADE)

Type of organisation: NGO.

Address: "AVNOJ" 82 str., 1300 Kumanovo, Republic of Macedonia.

Email: mademkd@t-home.mk

Website: No Website information

Areas of Activity: Healthy residential lifestyle in general; Climate change, thermal comfort and energy efficiency; Indoor air quality in general.

Settings for information provision: Households.

Communications tools: Availability of experts for face-to-face discussion in the agency.

Slovakia

Regional authority of public health

Type of organisation: National agency.

Address: Cesta k Hemocnici 1, 975 56 Banská Bystrica, Slovakia.

Email: katarina.slotova@vzbb.sk

Website: www.vzbb.sk

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households; Schools & day care.

Communications tools: Guidance through telephone advice services; Home visits and inspection services.

Sweden

Department of occupational and environmental medicine at Uppsala University Hospital

Type of organisation: Research institute.

Address: Ulleråkersvägen 38-40, SE-751 85 Uppsala, Sweden.

Email: amm uppsala@akademiska.se

Website: <http://www.amm uppsala.se>

Areas of Activity: Healthy residential lifestyle in general ; Ventilation behaviour; Damp prevention; Mould prevention; Indoor air quality in general; Legal conflicts/ court cases.

Settings for information provision: Households; Schools and day care; Residential care; Public buildings; Offices/ occupational settings; Other - transport.

Communications tools: Website information; Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency; Home visits and inspection services.

National Board for Health & Welfare

Type of organisation: National agency.

Address: Socialstyrelsen, SE-106 30 Stockholm, Sweden.

Email: socialstyrelsen@socialstyrelsen.se

Website: <http://www.socialstyrelsen.se>

Areas of Activity: Indoor air quality in general; Ventilation behaviour; Damp prevention; Mould prevention; Thermal comfort; Legal conflicts/ court cases.

Settings for information provision: Households; Schools and day care; Public buildings

Website information; Active dissemination of brochures and material; Guidance through telephone advice services.

Fukcentrum - The Moisture Research Centre

Type of organisation: Research institute.

Address: Box 118, 22100 Lund, Sweden.

Email: anders.sjoberg@byggtek.lth.se

Website: www.fuktcentrum.lth.se

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general; Legal conflicts/ court cases.

Settings for information provision: Households; Schools and day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Active dissemination of brochures and material; Availability of experts for face-to-face discussion; Home visits and inspection services; Services are also available in English.

The Netherlands

GGD (Gemeentelijke Gezondheidsdienst)

Type of organisation: National agency.

Address: Local divisions throughout The Netherlands.

Email: postbus@ggd.nl

Website: <http://www.ggd.nl>

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Indoor air quality in general.

Settings for information provision: Households; Schools & day care.

Communications tools: Website information; Active dissemination of brochures and material; Home visits and inspection services.

Milieu Centraal

Type of organisation: National agency.

Address: Herculesplein 357, 3584 AA Utrecht, The Netherlands.

Email: info@milieucentraal.nl

Website: <http://www.milieucentraal.nl>

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention.

Settings for information provision: Households; Schools & day care.

Communications tools: Website information; Active dissemination of brochures and material.

RIVM Gezondheid en Milieu

Type of organisation: Research institute.

Address: Antonie van Leeuwenhoeklaan 9, 3721 MA Bilthoven, The Netherlands.

Email: info@rivm.nl

Website: <http://www.rivm.nl/gezondheidenmilieu>

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households; Schools & day care.

Communications tools: Website information; Active dissemination of brochures and material.

VACpunt Wonen

Type of organisation: NGO.

Address: Herculesplein 207, 3584 AA Utrecht, The Netherlands.

Email: info@vacpuntwonen.nl

Website: <http://www.vacpuntwonen.nl/>

Areas of Activity: Damp prevention; Mould prevention.

Settings for information provision: Households.

Communications tools: Website information; Active dissemination of brochures and material; Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency.

Nederlandse Woonbond

Type of organisation: Tenants' association.

Address: Nieuwe Achtergracht 17, 1018 XV Amsterdam, The Netherlands.

Email: info@woonbond.nl

Website: <http://www.woonbond.nl>

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / Structural remediation; Climate change, thermal comfort and energy efficiency; Legal conflicts/ court cases.

Settings for information provision: Households

Communications tools: Website information; Public campaigns in the media; Active dissemination of brochures and material; Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency; Home visits and inspection service.

Research Institute OTB of Delft

Type of organisation: Research institute.

Address: PO Box 5030, 2600 GA Delft, The Netherlands.

Email: e.hasselaar@tudelft.nl

Website: www.otb.tudelft.nl

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Mould prevention; Practical / structural remediation; Structural remediation; Indoor air quality in general; Contracting professionals and remediation companies.

Settings for information provision: Households; Schools & day care; Residential care.

Communications tools: Availability of experts for face-to-face discussion in the agency; Home visits and inspection services (but not extensive), Services are also available in English.

The United Kingdom

Asthma UK (+ Scotland, Wales, Northern Ireland)

Type of organisation: NGO (patient organisation).

Address: Summit House, 70 Wilson Street, London EC2A 2DB, UK (England).

Email: info@asthma.org.uk

Website: <http://www.asthma.org.uk>

Areas of Activity: Damp prevention; Mould prevention; Indoor air quality in general.

Settings for information provision: Households.

Communications tools: Website information; Active dissemination of brochures and material.

Institute for Environment and Health, Cranfield University

Type of organisation: Research institute.

Address: IEH, Cranfield University, Cranfield, Bedfordshire MK430AL, UK (England).

Email: d.crump@cranfield.ac.uk

Website: www.cranfield.ac.uk/health

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general.

Communications tools: Website information; Active dissemination of brochure and material; home visits and inspection services.

BRE

Type of organisation: Research institute / Consultancy.

Address: Scottish Enterprise Technology Park, East Kilbride, UK (Scotland).

Email: kellyd@bre.co.uk

Website: www.bre.co.uk

Areas of Activity: Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general; Legal conflicts/ court cases.

Settings for information provision: Households; Schools & day care; Residential care; Public buildings; Offices/ occupational settings.

Communications tools: Website information; Guidance through telephone advice services; Availability of experts for face-to-face discussion in the agency; Home visits and inspection services.

Rounded Developments Enterprises Ltd

Type of organisation: NGO.

Address: Sustainable Building Centre, Unit 93, Portmanmoor Road Industrial Estate Splott, Cardiff, Wales.

CF24 5HB

Email: info@rounded-developments.org.uk

Website: http://www.rounded-developments.org.uk

Areas of Activity: Healthy residential lifestyle in general; Ventilation behaviour; Damp prevention; Mould prevention; Practical / structural remediation; Climate change, thermal comfort and energy efficiency; Indoor air quality in general.

Settings for information provision: Households.

Communications tools: Website information; Active dissemination of brochures and material; Guidance through telephone advice services.